

# MonitorGO features all of the following:

- **Fully Mobile**  
Works everywhere, not just in the house
- **Alarm Raising**  
Summon help quickly from your range of contacts
- **Fall Detection**  
Raises the alarm even if you are unable to
- **Unconsciousness Alert**  
Detects if you lose consciousness
- **GPS Location Finding**  
Help gets to the right place
- **Medvivo 24/7 Help Line**  
Help available around the clock
- **Fully Waterproof (IP67-certified)**  
Take it in the bath or shower with you
- **False Alarm Prevention**  
It checks with you before raising the alarm
- **Mobile Phone Functionality**  
Able to make and receive calls plus unlimited free calls to UK landlines

innovative  
•  
affordable  
•  
easy to use

# monitorGO<sup>®</sup> pricing explained:

## MonitorGO pricing explained:

The MonitorGO device costs **£199** as a one off payment by debit or credit card. There is then a monthly recurring charge of **£30** for our airtime package and 24 hour Medvivo Call Centre. See below for details:

## Monthly Airtime Package

To operate, your MonitorGO device requires access the mobile phone network. Our airtime package provides all the telephony that the device requires to work properly. It also includes **UNLIMITED CALLS TO UK LANDLINES** (numbers starting in 01 / 02 / 03) plus **250 minutes of calls to other UK mobiles**, access to the client area of the website and customer support.

## 24 Hour Medvivo Help Line

We provide unlimited access to the Medvivo 24/7 call centre so there's no need to worry about unexpected charges. You can select the help line from the Contacts screen and alerts triggered by a fall or unconsciousness will always default to the help line, giving you peace of mind that this vital call for help will always be answered.

# DETERMINED TO BE INDEPENDENT?

monitorGO<sup>®</sup>  
personal alarm device

*like a PENDANT  
but WORKS EVERYWHERE  
and DOES MUCH MORE*



Peace of mind  
*from £199.00*

For further information, or to buy MonitorGO, visit [www.monitorgo.com](http://www.monitorgo.com) or call 01484 483160

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# What is MonitorGO?

MonitorGO is a new type of personal alarm device that allows you to continue to enjoy your independence. It does all the things that a pendant alarm does but it **works everywhere**, not just at home, plus it does much more including **fall detection**, **unconsciousness alert** and **location finding**. It's built on a mobile phone so you can also use it to **make and receive calls**. It comes pre-loaded with your personal details and contacts and it's really **simple to use** - even if you've never used a smartphone before.

## The Story of John: the inspiration for MonitorGO



*John: the inspiration for MonitorGO*

*"Stephen, I'm all right."* But he wasn't all right - and we knew he deserved something better.

Stephen Bradbury's uncle, John, was prone to falls. In his 90s and living independently, he would have these falls but be unable to summon help because he was unconscious. Besides, John didn't like how a pendant alarm restricted him to his home.

Stephen wanted something better for John and for others in the same situation.

Stephen had a **'wish list'**: he wanted something that would still summon help, even if John was unconscious; he wanted something that would work outside of the home; he wanted something that would tell him where John was, just in case he had become confused; and he wanted something that John would be happy to wear, and not feel stigmatised by.

Stephen decided to use the technology already built into mobile phones but to configure it for a different purpose. Instead of playing games, the phones could be adapted to detect falls and unconsciousness. In 2014, after a year of research, software development, handset trials and field testing, the MonitorGO personal alarm - the solution that Stephen had envisaged for John - was launched onto the UK market.

The MonitorGO personal alarm is a fully mobile device you can just slip into your pocket, and it goes where you go. You can raise the alarm just by pressing the photo of the person

you want to contact. If you fall, it can detect the fall and raise the alarm even if the wearer is unconscious.

Elderly people tend not to have impact falls, but "soft" falls where they can slip into unconsciousness even while sitting in a chair. The MonitorGO system's unconsciousness alert can detect this as well and talk to the wearer to check how they are and call for help if necessary.

The MonitorGO system finds the wearer's location using GPS so help can get to the right place. Equally, their loved ones can find the wearer if they become lost. It includes access to a 24/7 Help Line, operated by industry experts Medvivo, so somebody is always available to help them, whatever time of day or night they need it.

Many users of pendant systems worry about triggering false alarms. MonitorGO has a failsafe built in so this doesn't happen and, as it's still a mobile phone, you can use it to make and receive calls. Indeed, unlimited calls to UK landlines are included in the package.

Sadly the development of the device was too late for John. He passed away in 2012 but Stephen feels very strongly that this new alarm system could make a huge impact on those wanting to retain their independence as they get older:

*"I know from caring for John and other family members that a device that does even half of what MonitorGO does would have made a huge difference to their lives. I'm very proud of what we've created and really looking forward to changing people's perceptions of personal alarm systems. I wanted better for John and now we can offer better for others."*



*Stephen: the founder of MonitorGO*

